

INSTALLATION GUIDE

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THIN CLIENT ACCESS (WEB BROWSER)

If you are unable to install the Remote Desktop client on your machine, you can still use AVD via the web browser. (Some advanced features will not be available)

Thin-Client (web version) is available by accessing:

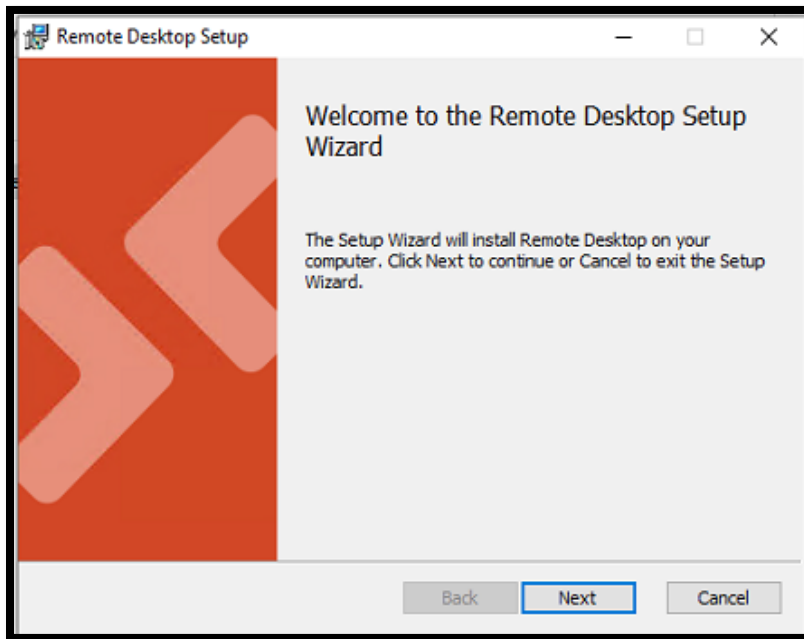
<https://client.wvd.microsoft.com/arm/webclient>

WINDOWS INSTALLATIONS

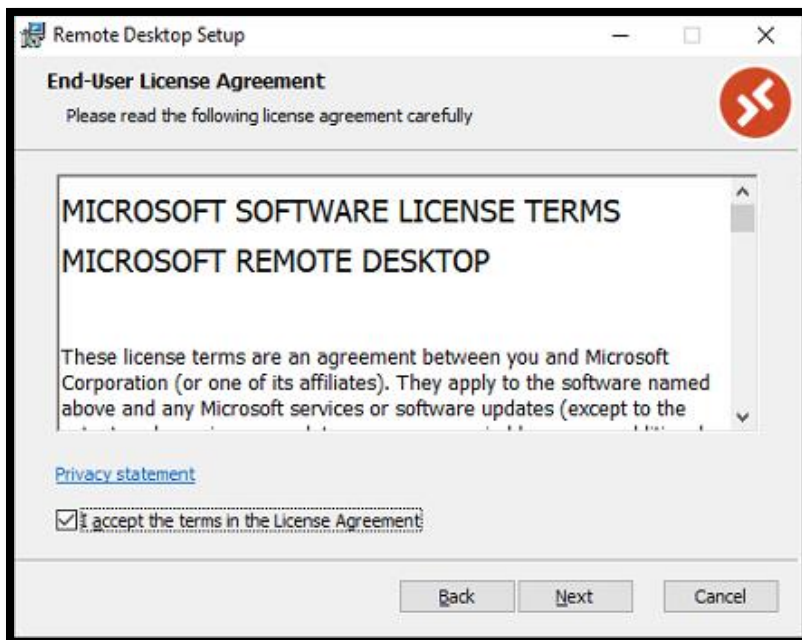
Use the below URL to download the client

<https://go.microsoft.com/fwlink/?linkid=2139369>

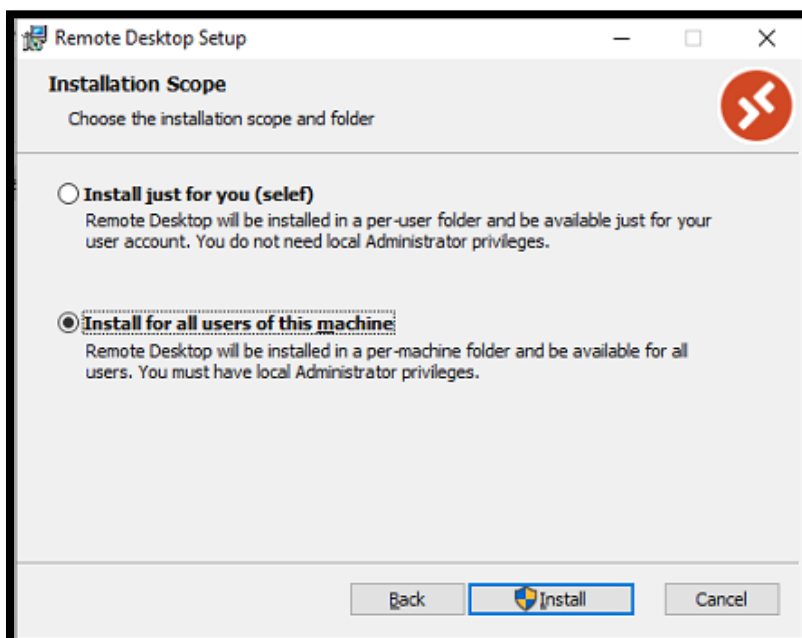
1. Double click on the install once downloaded and click on **Next** to begin installation.



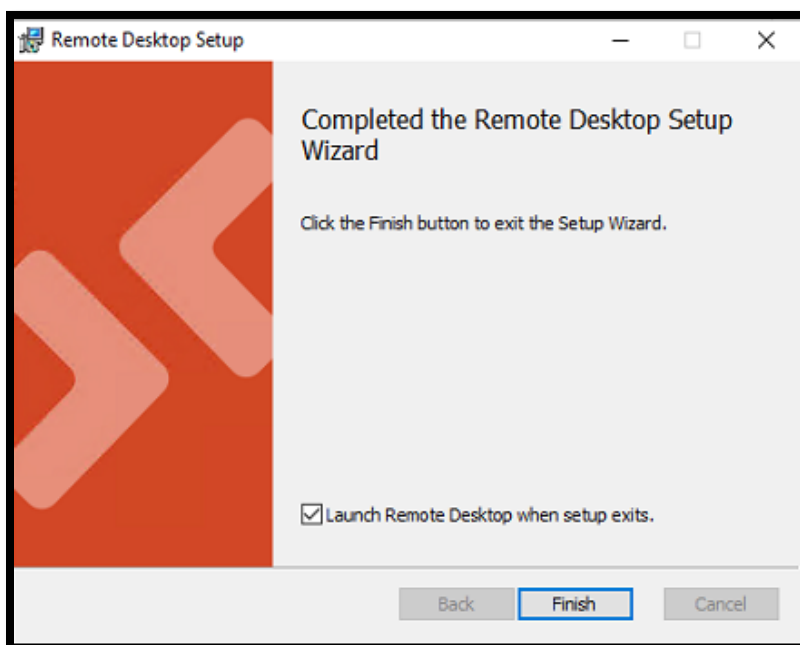
2. Accept license and click on **Next**.



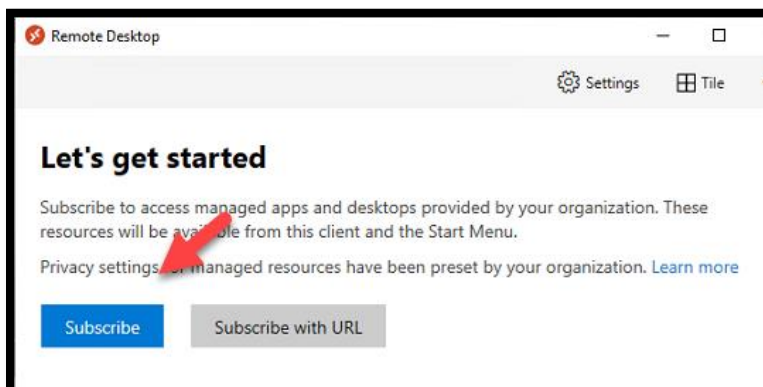
3. Select **Install for all users** if you have local admin rights else you can install it for just you.



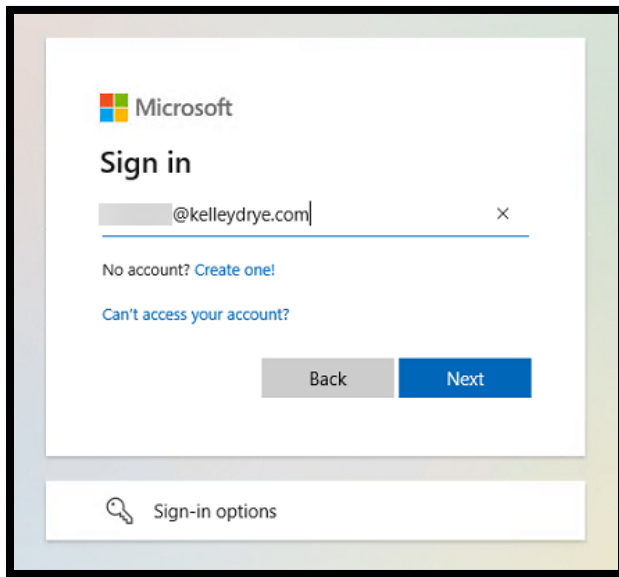
4. Select to **Launch Remote Desktop** when install completes.



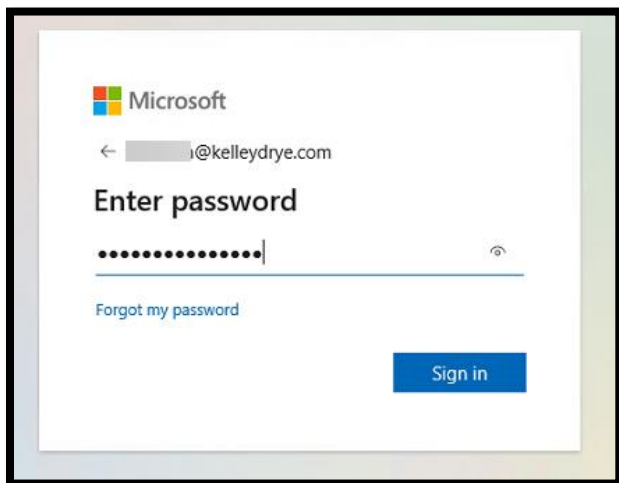
5. Click on **Subscribe** when Remote Desktop launches.



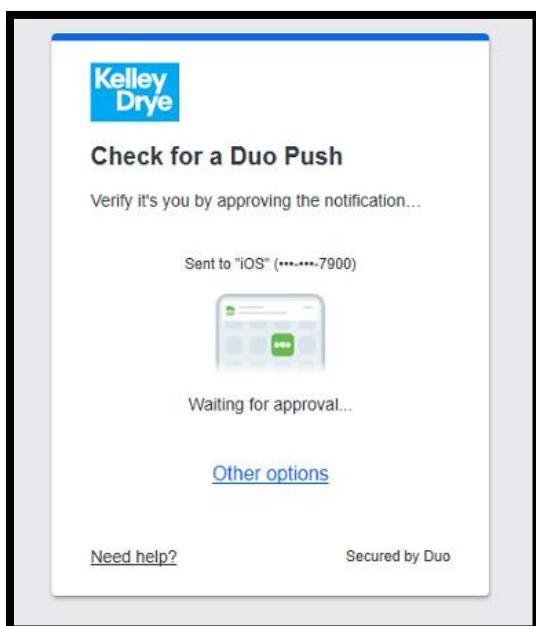
6. Enter your e-mail when prompted to sign-in



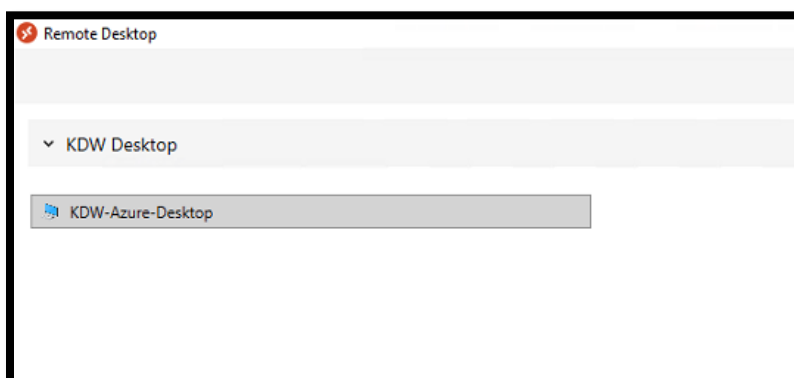
7. **Enter Password** when prompted.



8. **Accept Duo Push** on your phone.



9. The Published Desktop will then be available to you.



NOTE – ON INITIAL SIGN-IN THERE WILL BE SOME DELAY AS YOUR SETTINGS ARE CONFIGURED AND OUTLOOK CACHES YOUR E-MAIL. YOU WILL NOT HAVE THIS DELAY THE NEXT TIME YOU LOGIN TO AVD.

IOS/MACOS INSTALLATIONS

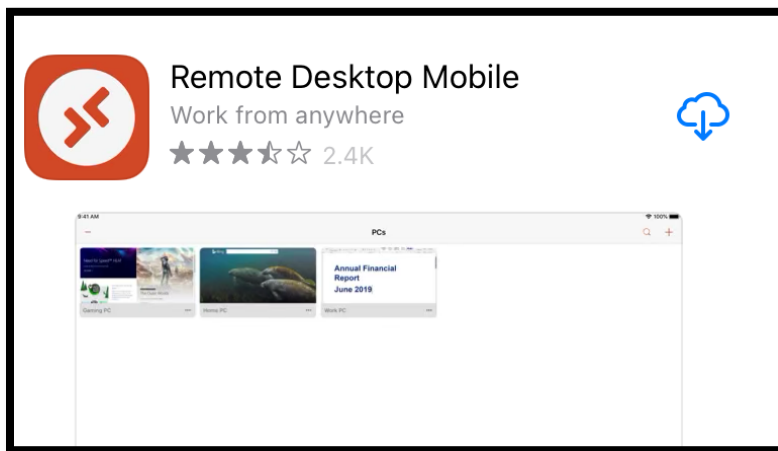
MAC OS

Download and install the Remote Desktop client from the [Mac App Store](#)

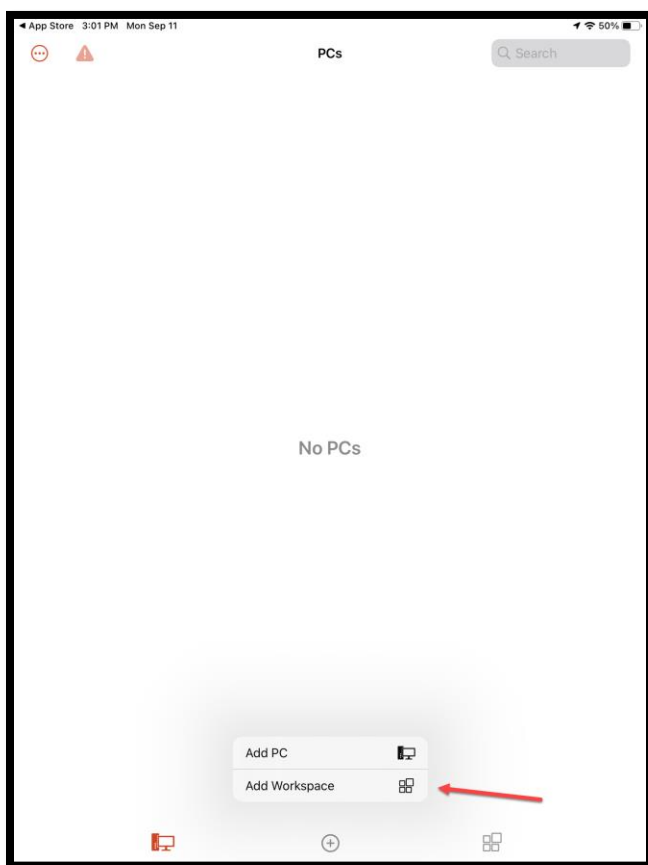
IOS

Download and install the Remote Desktop client from the [App Store](#)

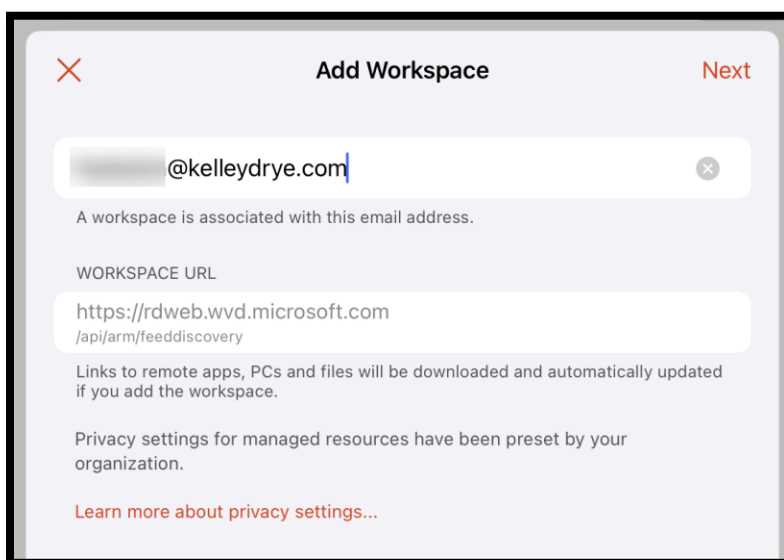
1. Open the Store and download the Remote Desktop Mobile application for iOS or Microsoft Remote Desktop application for MacOS.



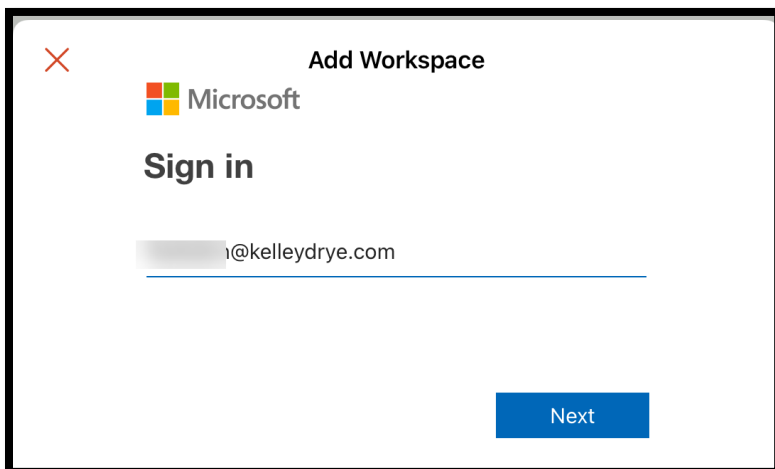
2. Once installed select Add Workspace.



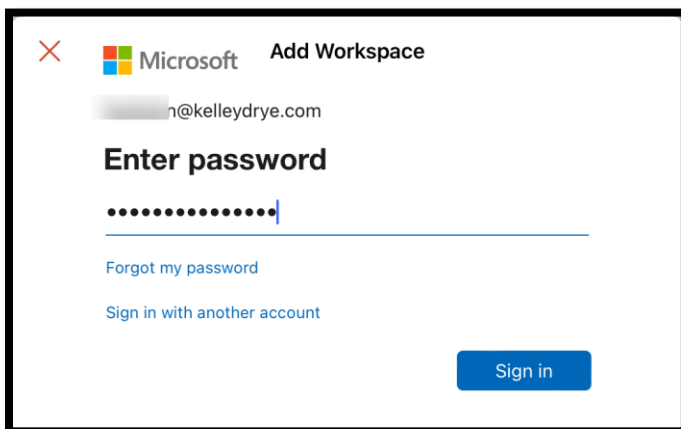
3. Enter **e-mail address** and select **Next**.



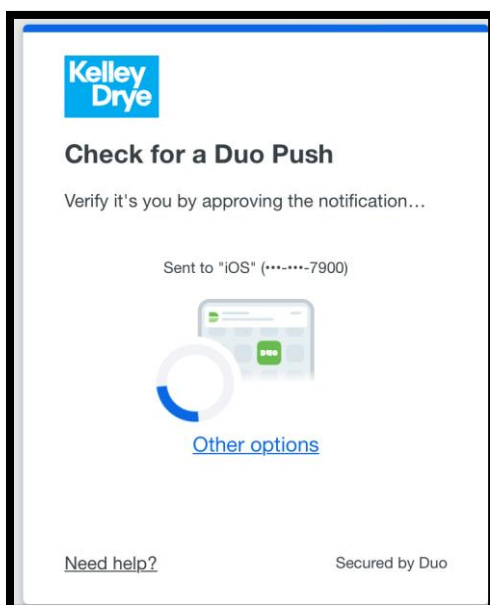
4. Enter **e-mail address** again when prompted to sign-in



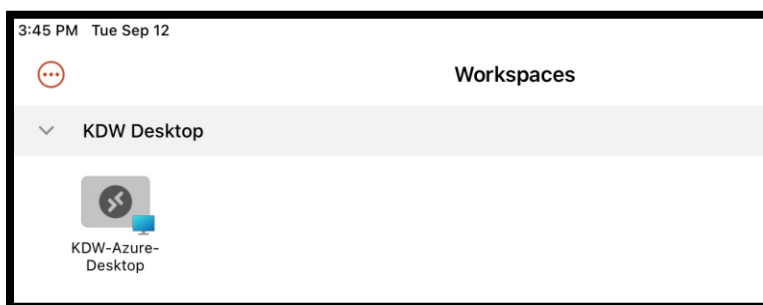
5. Enter **password** when prompted.



6. Accept DUO prompt on phone.



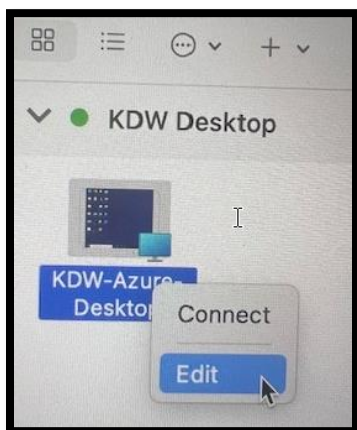
7. The Published Desktop will then be available to you.



NOTE – ON INITIAL SIGN-IN THERE WILL BE SOME DELAY AS YOUR SETTINGS ARE CONFIGURED AND OUTLOOK CACHES YOUR E-MAIL. YOU WILL NOT HAVE THIS DELAY THE NEXT TIME YOU LOGIN TO AVD.

IOS/MACOS INSTALLATIONS – CHANGING DISPLAY SETTINGS

If you would like to change the aspect ratio on Macs, you can edit the display settings. Make sure there isn't an active session running. If there is, log off. Next, right-click on the KDW-Azure Desktop and select **Edit**.

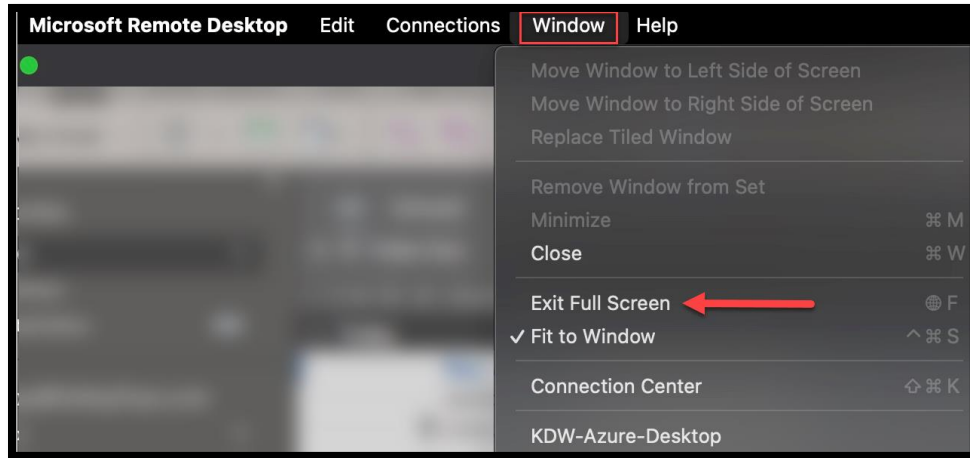


- a. Under the Display tab, uncheck the options for **Use all monitors** and **Start session in full screen**.
- b. Select the option for **Update the session resolution on resize** and click **Save**.
- c. Once connected to AVD, you will be able to adjust the display size to your preference.

IOS/MACOS INSTALLATIONS – TASK SWITCHING

To task switch between multiple applications on the Mac during an active AVD session, you need to exit full screen mode in the Microsoft Remote Desktop application.

From the Microsoft Remote Desktop menu bar, select the **Window** menu. Select the option, **Exit Full Screen**.



VIDEO CONFERENCING WITHIN AVD

ZOOM

To obtain full optimization for Zoom, your PC will need the Zoom VDI plugin installed.

The Windows client can be downloaded from [here](#).

NOTE: PLEASE BE AWARE THAT CURRENTLY THERE IS NO ZOOM VDI PLUGIN FOR MAC PC'S. IF YOU NOTICE ANY PERFORMANCE ISSUES WITH ZOOM MEETINGS WITHIN AVD, PLEASE USE YOUR LOCAL PC FOR ZOOM MEETINGS.

TEAMS

Teams will work in AVD using the native application for Windows and Macs. No plugin is required.