

INSTALLATION GUIDE

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THIN CLIENT ACCESS (WEB BROWSER)

If you are unable to install the Remote Desktop client on your machine, you can still use AVD via the web browser. (Some advanced features will not be available)

Thin-Client (web version) is available by accessing:

https://client.wvd.microsoft.com/arm/webclient



WINDOWS INSTALLATIONS

Use the below URL to download the client

https://go.microsoft.com/fwlink/?linkid=2139369

1. Double click on the install once downloaded and click on **Next** to begin installation.

🖟 Remote Desktop Setup	– 🗆 🗙
	Welcome to the Remote Desktop Setup Wizard The Setup Wizard will install Remote Desktop on your computer. Click Next to continue or Cancel to exit the Setup
	Wizard.
	Back Next Cancel

2. Accept license and click on Next.

AVD REMOTE DESKTOP



🚽 Remote Desktop Setup		 .		×
End-User License Agreement Please read the following license agreeme	nt carefully			8
MICROSOFT SOFTWARE		TERMS		^
MICROSOFT REMOTE D	ESKTOP			
These license terms are an agreem Corporation (or one of its affiliates) above and any Microsoft services or	. They apply to	the software	named	~
Privacy statement				
I accept the terms in the License Agreer	nent			
	Back	Next	Can	

3. Select **Install for all users** if you have local admin rights else you can install it for just you.

扰 Remote Desktop Setup — 🗆	×
Installation Scope Choose the installation scope and folder	69
Install just for you (selef) Remote Desktop will be installed in a per-user folder and be available just for your user account. You do not need local Administrator privileges.	
Install for all users of this machine Remote Desktop will be installed in a per-machine folder and be available for all users. You must have local Administrator privileges.	
Back 🕞 Install Ca	incel

4. Select to Launch Remote Desktop when install completes.

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🖟 Remote Desktop Setup	- 🗆 🗙
	Completed the Remote Desktop Setup Wizard Click the Finish button to exit the Setup Wizard.
	Back Finish Cancel

5. Click on **Subscribe** when Remote Desktop launches.

🚳 Remote Desktop				-	
			👸 Settings	⊞	Tile
Let's get st	arted				
	managed apps and desk ai ole from this client ar		ır organizatior	n. Thes	se
Privacy settings,	managed resources have	e been preset by your	organization.	Learn	more
Subscribe	Subscribe with URL	[
		2			

6. Enter your e-mail when prompted to sign-in



Microsoft		
Sign in		
@kelleydrye	.com	×
No account? Create one	e!	
Can't access your accou	nt?	
	Back	Next
Sign-in option	s	

7. Enter Password when prompted.



8. Accept Duo Push on your phone.

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Kelley Drye	
Check for a Du	io Push
Verify it's you by appro	oving the notification
Sent to "iO	S" (•••7900)
Waiting for	or approval
Othe	r options
Need help?	Secured by Duo

9. The Published Desktop will then be available to you.

-			
9	Remote Desktop		
	 KDW Desktop 		
Π	BI KDW-Azure-Desktop		
1			
_			

NOTE – ON INITIAL SIGN-IN THERE WILL BE SOME DELAY AS YOUR SETTINGS ARE CONFIGURED AND OUTLOOK CACHES YOUR E-MAIL. YOU WILL NOT HAVE THIS DELAY THE NEXT TIME YOU LOGIN TO AVD.

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IOS/MACOS INSTALLATIONS

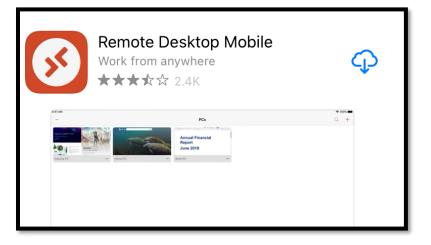
MAC OS

Download and install the Remote Desktop client from the Mac App Store

IOS

Download and install the Remote Desktop client from the App Store

1. Open the Store and download the Remote Desktop Mobile application for iOS or Microsoft Remote Desktop application for MacOS.



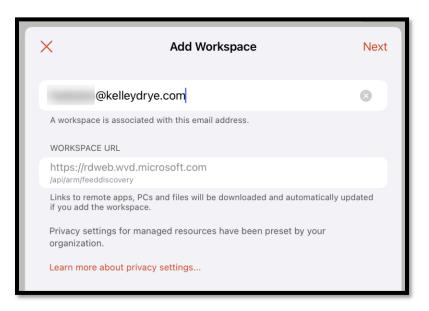
2. Once installed select Add Workspace.

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▲ App Store 3:01 PM Mon Sep 11				1 🗢 50% 🔳
··· A	PCs		Q Search	
	No DO			
	No PCs			
	Add PC	Þ		
	Add Workspace	# 🔶		
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3. Enter e-mail address and select Next.



4. Enter e-mail address again when prompted to sign-in



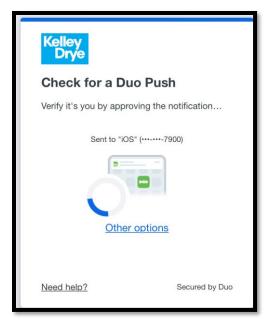
×	Add Workspace
	Sign in
	ı@kelleydrye.com
	Next

5. Enter **password** when prompted.

×	Microsoft Add Workspace
	n@kelleydrye.com
	Enter password
	•••••
	Forgot my password
	Sign in with another account
	Sign in

6. Accept DUO prompt on phone.





7. The Published Desktop will then be available to you.

3:45 PM	Tue Sep 12	
\odot		Workspaces
\sim	KDW Desktop	
	DW-Azure- Desktop	

NOTE – ON INITIAL SIGN-IN THERE WILL BE SOME DELAY AS YOUR SETTINGS ARE CONFIGURED AND OUTLOOK CACHES YOUR E-MAIL. YOU WILL NOT HAVE THIS DELAY THE NEXT TIME YOU LOGIN TO AV<u>D.</u>



IOS/MACOS INSTALLATIONS – CHANGING DISPLAY SETTINGS

If you would like to change the aspect ratio on Macs, you can edit the display settings. Make sure there isn't an active session running. If there is, log off. Next, right-click on the KDW-Azure Desktop and select **Edit**.



- a. Under the Display tab, uncheck the options for **Use all monitors** and **Start session in full screen**.
- b. Select the option for **Update the session resolution on resize** and click **Save.**
- c. Once connected to AVD, you will be able to adjust the display size to your preference.

IOS/MACOS INSTALLATIONS – TASK SWITCHING

To task switch between multiple applications on the Mac during an active AVD session, you need to exit full screen mode in the Microsoft Remote Desktop application.

From the Microsoft Remote Desktop menu bar, select the **Window** menu. Select the option, **Exit Full Screen**.

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Microsoft Remote Desktop	dit Connection	s Window Help	
•			
		Move Window to Right Side of Screen	
		Replace Tiled Window	
		Close	
		Exit Full Screen	
		✓ Fit to Window	
		Connection Center	
		KDW-Azure-Desktop	

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Kelley Drye

VIDEO CONFERENCING WITHIN AVD

ZOOM

To obtain full optimization for Zoom, your PC will need the Zoom VDI plugin installed.

The Windows client can be downloaded from here.

NOTE: PLEASE BE AWARE THAT CURRENTLY THERE IS NO ZOOM VDI PLUGIN FOR MAC PC'S. IF YOU NOTICE ANY PERFORMANCE ISSUES WITH ZOOM MEETINGS WITHIN AVD, PLEASE USE YOUR LOCAL PC FOR ZOOM MEETINGS.

TEAMS

Teams will work in AVD using the native application for Windows and Macs. No plugin is required.